System Strengths

<table>
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<tr>
<th>Crisis facilities/partner relationships</th>
<th>Crisis Center (6)</th>
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<tr>
<td>Crisis stabilzation spaces, options (2)</td>
<td>Community crisis services – amount and coverage</td>
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<td>Crisis intervention</td>
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<tr>
<td>Intercept 0 is pretty well-coordinated (-youth)</td>
<td>Crisis Center and law enforcement relationship</td>
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<td>Crisis Center, Rimrock and Hospitals relationships</td>
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<th>Crisis lines</th>
<th>Law Enforcement</th>
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<td>Law enforcement, LE response, presence and efficiency (11)</td>
<td>Law enforcement assessing and placing appropriately</td>
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<td>Law enforcement CIT Training and PAC Evaluation System</td>
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<td>CIT trained officers – nice job!</td>
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<td>Trust in help from law enforcement</td>
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<th>Courts</th>
<th>Treatment</th>
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<td>Treatment courts (10)</td>
<td>Strong inpatient treatment</td>
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<td>Legal system attitude from punitive to treatment-minded</td>
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<th>Healthcare</th>
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<td>Pre-release system in Billings</td>
<td>Hospitals, their resources and services (6)</td>
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<td>DOC offering treatment</td>
<td>Telehealth (more ways to access)</td>
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<td>DOC pre-trial</td>
<td>Healthcare clinics – both referral and treatment</td>
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<th>Probation and parole</th>
<th>Other</th>
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<td>Probation and parole</td>
<td>Meal provision for hungry</td>
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<td>Adult probation services/options</td>
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<td>Community connections between resources</td>
<td>School-based programs</td>
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<tr>
<td>Community willingness</td>
<td>Public school partnerships</td>
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<tr>
<td>Community recognition of the issue and need to coordinate</td>
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System Weaknesses

Crisis line
Lack of a 24/7 primary crisis line (6)

Crisis facilities
Crisis stabilization for adults
Low barrier access for homeless
Missing mental health expertise @ crisis response/law enforcement alone (2)

Crisis response
Access to mental health support for law enforcement
No mobile crisis response (3)

Jails and law enforcement
No mandated jail follow-up services (2)
Jail is full
Jail is full and not taking low level

Awareness
Lack of awareness of services (3)

Coordination
Lack of coordination among crisis services (3)

Sustainability
Lack of funding (2)

Workforce
Too few BH professionals (2)

Assessments
No standardized MH assessments

Access and capacity
Capacity is lacking at multiple points
Inpatient access
Hours of operation of programs
Early assessment referrals

Prevention
Lack of/weak prevention programs (6)

Re-entry
Re-entry – lack of connections to services (7)
Youth re-entry coordination
Jail re-entry without treatment court – standardize response, referral

Probation and parole
Probation, parole, re-entry caseloads are too high (2)

Youth
Youth services – consistent youth access to emergency services
Youth access to services
Confusion about where youth go
Youth crisis response
Unsustainability of youth crisis intervention
System coordination for high-risk youth
Interface with schools
Adolescent sober housing
Opportunities to Improve the System

**Youth**
- Youth re-entry coordination (2)
- Youth reintegration, family oriented
- Youth treatment/sober living
- Youth crisis intervention
- Improve youth mechanism and corrective approach to decision-making re. wraparound services
- Inpatient adolescent access

**Crisis response**
- Coordinated crisis response
- Standardized crisis response for law enforcement
- Mobile intervention programs outside business hours
- Mobile crisis response - expand
- More immediate intervention

**Crisis line**
- Comprehensive 24/7 crisis line (4)

**Re-entry**
- More comprehensive re-entry (2)

**Peers/recovery support**
- Peer support (4)
- Peer support P&P
- Needs to be low barrier
- Intercept points to 90+ non-profit community organizations through time in crisis system
- Expansion of sober living (2)
- Nimby attitude

**Law enforcement and jails**
- Need more deputies and officers (among lowest per capita in state)
- Need a larger jail
- In jail services for recovery
- LAC at YCDF
- Jail-based intervention – SUDs and trauma
- MH specialist paired with law enforcement
- CD and MH assessment at jail
- In-jail social workers

**Courts**
- Treatment court system
- Improve how people get into treatment courts

**Sustainability**
- Long-term sustainability
- Funding (2)
- Shift criminal justice costs to prevention

**Probation and parole**
- Probation and parole caseloads too high
- Overloaded P&P system – need to increase LACs and case management services
- Reduce stigma and improve support for MH and CD issues – policy and systems

**Treatment**
- Lack of treatment – volume – comprehensive needs
- Network of providers and agencies
- More options for treatment and counseling
- Case managers
- Appropriate placements
- Trauma-informed treatment of children and families

**Assessment**
- Consistent, universal assessment tools
- Early needs/risk assessment

**Awareness**
- More written resources
- Equipping or training community and families on warning signs
Prevention
Focus on root causes
More school-based
Comprehensive Prevention (3)
Coordinate prevention efforts
Universal prevention – birth to graduation

Coordination, communication, data sharing
Cross system referrals
Collaboration
Communication (2)
Information-sharing by providers/services
Ability for agencies to share information about people in crisis
SIM meeting to connect and process flow map
Desire/will to make change
Continuum of care across agencies